

VISITORS' RULER AND REGULATIONS

ČEZ ARENA OSTRAVA AND FAN ZONE

FOR

"2015 IIHF ICE HOCKEY WORLD CHAMPIONSHIP"

Selection I. General

1. The Visitors' Rules and Regulations set out mandatory rules for the conduct of all persons entering the ČEZ ARENA and FAN ZONE during the 2015 IIHF Ice Hockey World Championship (hereinafter "Event" or "2015 IIHF WM"), held from 1st May to 14th May 2015 in Ostrava.
2. The purpose of the Visitors' Rules and Regulations is to provide for security, and protection of health and property. The aim is to provide for a friendly sports and social atmosphere in the ČEZ ARENA and the FAN ZONE. By entering the ČEZ ARENA and FAN ZONE, each and every person expresses agreement with the conditions and content of these Visitors' Rules and Regulations.
3. The supervision of compliance with and respect of the Visitors' Rules and Regulations shall be performed by the authorized organization and security service, as well as the Czech Republic Police and Municipal Police of Ostrava under their statutory competencies.

Section II. Entry Control

1. The organizing and security service, as well as the Czech Republic Police, shall be authorized to search persons suspected of prior consumption of alcoholic or other addictive substances; carrying weapons or other dangerous objects or substances causing fire and which could present a security risk. The search shall also apply to entering with luggage and enables checking of respective object which shall be carried inside.
2. Checks are using detection equipment and, when necessary, even physically.
3. A special entrance mode is prepared for visitors using cardio stimulators. The same applies to handicapped persons (wheelchair users).
4. Objects which could pose any threat to security and adequate environment for facilities for person staying the ČEZ ARENA or FAN ZONE shall not be brought into the ČEZ ARENA and FAN ZONE. The organizing and security service Czech Republic Police shall be entitled to decide about the prohibition to carry object into the ČEZ ARENA or FAN ZONE. Particularly objects of the following nature or purpose shall be prohibited:
 - a) racist, abusive, vulgar or immoral propagandistic material;
 - b) weapons of any type, as well as objects which can be used as cutting, impact or stabbing weapons;

- c) sprays, caustic, flammable and dying substances or other vessels with substances affecting health;
 - d) bottles, cups/goblets, jugs, cans/tins or other objects made from fragile, shattering or exceptionally hard materials;
 - e) disassembled objects like ladders, chairs, luggage, boxes or suitcase;
 - f) fireworks, flares, fume candles and other pyrotechnical object including corresponding launching equipment;
 - g) poles for flags or banners, including telescopic;
 - h) flags and banners larger than 5 x 3 m;
 - i) vuvuzelas, pressure horns and other noise making items;
 - j) drums which cannot be examined by the security X-ray due the their size, cannot be checked by and inspection bubbles;
 - k) alcoholic beverages and drugs of any type;
 - l) animals;
 - m) laser pointer;
 - n) suitcases, large bags or back pack;
 - o) cameras, camcorders, and other devices for the purpose of professional recording of audio or video, save for expressly provided consent by the Event Organizer.
5. Luggage deposits are installed before the ČEZ ARENA and entrance to the FAN ZONE, where visitors can leave prohibited objects which may not be taken onto the premises. However, we recommend that visitors leave such objects at home.
 6. Persons under the influence of alcohol, addictive substances, suffering feverish conditions, or who are in quarantine shall not be permitted access to the ČEZ ARENA and FAN ZONE.
 7. Children (under the age of 15 years) may enter the premises of the ČEZ ARENA and FAN ZONE only accompanied by their lawful custodian, or other adult.
 8. Persons representing a security risk under these Visitors' Rules and Regulations shall not be permitted entry to the ČEZ ARENA and FAN ZONE. The same shall apply to person who have been forbidden access to the organized "Event" due to non-conforming conduct at similar events.
 9. The Event Organizer shall be authorized to request a visitor to provide proof of identification to the organizing and security service if such visitor shall commit suspicious or unsuitable conduct prior to entering the ČEZ ARENA or FAN ZONE. If the visitor shall not accept such a request by the organizing and security service, the person shall not be permitted entry to the ČEZ ARENA or FAN ZONE.

Section III. Access to the ČEZ ARENA and FAN ZONE

1. Entry to the FAN ZONE (entertainment area in front of the ČEZ ARENA) is free of charge. The FAN ZONE is accessible to the public at least two (2) hours prior to the start of the first match on a game day at the 2015 IIHF Ice Hockey World Championship.
2. The ČEZ ARENA shall be accessible to visitors of respective matches at the "2015 IIHF WM" always at least 60 (sixty) minutes prior to the start of each hockey match and 20 (twenty) minutes after the conclusion of the match. Ticket holders shall not be permitted to stay in the arena after conclusion of a match, not even if the visitor shall hold a ticket to the subsequent match.
3. The ČEZ ARENA may be entered only by person holding a valid ticket for the respective match or who shall provide proof of authorization by other means (e.g. accreditation). Visitors shall be authorized to occupy only the place specified on the ticket for the respective match and shall

observe the instructions of the organizing and security service, and/or Czech Republic Police officers.

4. For security reasons, the visitors shall, at the instruction of the organizing and security service or Czech Republic Police, occupy places in the arena other than those specified on their tickets, even in different sectors. The same shall apply to visitors who shall arrive after the commencement of a hockey match.
5. Persons evidently under the influence of alcohol or other addictive substances, as well as person who shall pose threat to the security of other person and property in the premises of the ČEZ ARENA or FAN ZONE, or otherwise inconveniencing other visitors, may be escorted out of the ČEZ ARENA or FAN ZONE at any time by the organizing and security or Czech Republic Police.

Section IV. Tickets to the 2015 IIHF WM

1. By purchasing a ticket the visitor shall express agreement with the business terms and conditions of the ticket (SAZKA TICKET).
2. By presenting a ticket at the entrance to the ČEZ ARENA the visitor shall express agreement with these Visitors' Rule and Regulations and shall be aware of the duty to observe the instructions of the organizing and security service, as well as the instruction and information signboards.
3. Tickets shall be valid only for the date, time, match, place, and seat specified thereon. A ticket shall be valid for a single entry, unless the organizer shall specify otherwise.
4. Tickets shall not be resellable.
5. Tickets shall be considered a valuable, which falsification and amendment shall be persecuted. A falsified or amended ticket shall be invalid.
6. A ticket holder shall not be permitted to use the ticket for advertising purposes, for example, for competitions and consumer lotteries.
7. Paid entrance fees shall be non-refundable. Tickets shall not be exchanged. In case of cancellation of a match the Event Organizer shall be responsible for refund of entrance fees. Special costs (e.g. transport, hotel) shall not be refunded. Changes in the programme shall be reserved. The Event Organizer shall be entitled to change the date, place and time of a match.
8. The ticket holder shall protect the ticket from sources of heat, water, light and keep the ticket safe like money or other valuables.
9. Upon demand during an event the visitor shall present a valid ticket to the organizing and security service.
10. At the entrance to the ČEZ ARENA the ticket must be registered in the electronic scanning device. In case of any problems with registration of the ticket, its holder shall contact the closest staff of the organizing and security service.

Section V. Conduct in the ČEZ ARENA and FAN ZONE

1. Each and every visitor of the ČEZ ARENA and FAN ZONE shall behave so as not to pose a threat to the security of other persons or property, as well as equipment of the ČEZ ARENA, and not to restrict or inconvenience any other person through his/her conduct.
2. Visitors shall observe the instructions of the organizing and security service, as well as the Czech Republic Police, fire department, paramedics and announcer.
3. Visitors of the ČEZ ARENA and FAN ZONE shall:
 - a) During their stay at the ČEZ ARENA and FAN ZONE respect the general mandatory rules of good behaviour and manners, i.e. particularly decency and courtesy. Visitors shall refrain from any expressions of interracial, racial, religious or political intolerance. In case of breach or disrespect of this provision the visitor evidently committing prohibited conduct shall be immediately escorted from the premises of the ČEZ ARENA/FAN ZONE without any prior reprimand.
 - b) Pay for any damages caused by them to equipment of the ČEZ ARENA, property of vendors in the FAN ZONE or property of other visitors.
 - c) In case of loss or finding of foreign person: report such fact to the closest staff of the organizing and security service,
 - d) In case of sighting the injury of any person: report such fact to the closest staff of the organizing and security service, or paramedics. The Event Organizer shall not be liable for damages to property and health of visitors if same shall be caused by the irresponsible conduct of other persons.
 - e) In case of finding any defect in the premises of the ČEZ ARENA which pose a risk to the security of person or defect which can damage arena property: report same to the closest staff of the organizing and security service.
 - f) Each and every person shall observe the absolute prohibition of promoting political parties and associations and refrain from any form of commercial promotion (e.g. on flags, banners, etc, brought to the event).
 - g) In case of evacuation of the ČEZ ARENA or FAN ZONE, each and every person present in the premises at that time shall observe the instructions of the organizing and security service, Czech Republic Police, Fire Department of the Moravian-Silesian Region and Ostrava Metropolitan Police.
4. Further, visitors shall not:
 - a) say, distribute or publically express racist, abusive, vulgar or immoral slogans or images,
 - b) climb or surmount structures and equipment not intended for public use, particularly fencing of playing areas, barriers, lighting equipment, camera stands, columns of any type,
 - c) enter areas not intended for visitors (e. g. playing areas, indoor spaces, player and referee facilities, etc.),
 - d) throw objects or liquids of any type onto the playing areas or visitor areas,
 - e) set fires, or light or fire fireworks, flares or other pyrotechnics,

- f) damage equipment and furnishing of the ČEZ ARENA
 - g) sell tickets or any goods without permission,
 - h) write, paste over or paint any structures, equipment or pathways, conduct ones bodily needs outside the provided toilets or dirty the ČEZ ARENA in any other way, particularly by spitting, littering, etc.
 - i) drive along roads and pathways without special permission,
 - j) use modern technology to make any audio or video recordings inside the ČEZ ARENA premises, as well as during "2015 IIHF WM" hockey matches,
 - k) cover any advertising boards located in the ČEZ ARENA by banners, flags or by any other means.
5. By entering the ČEZ ARENA and FAN ZONE the visitor expresses consent with the use of his/her portrait for commercial purposes, subject to the valid Civil Code.
 6. Visitors, particularly older or handicapped persons, must move carefully on smooth and uneven surfaces and avoid personal injury. The Event Organizer shall not be liable for injury caused by incautious conduct or breach of the Visitors' Rules and Regulations.
 7. Only consumption of foods and beverages purchased at the ČEZ ARENA and FAN ZONE shall be permitted, only in dedicated areas.
 8. Photographs can be taken (including use of flash lights) by cell phones, tablets and cameras without exchangeable lenses.
 9. Visitors acknowledge that the entire premises of the ČEZ ARENA and adjoining outside areas of the ZONE are monitored by security cameras.
 10. Each and every person shall enter the ČEZ ARENA and FAN ZONE at his/her own risk.
 11. The 2015 IIHF Ice Hockey World Championship is a non-smoking event. Smoking is prohibited outside dedicated areas. These areas are marked by the ČEZ ARENA and FAN ZONE information system.

Section VI. Expulsion from the ČEZ ARENA and FAN ZONE"

1. The Event Organizer hereby reserves right to deny entry or expel any person who shall not observe the instruction of the organizing and security service, Visitors' Rules and Regulations of the ČEZ ARENA and FAN ZONE, other relevant legal regulation, or whose conduct shall be deemed unacceptable.
2. Any person whose conduct shall be suspected of committing any criminal act, misdemeanour or transgression shall be escorted out the ČEZ ARENA or FAN ZONE and handed over to the Czech Republic Police.
3. Movement of a visitors outside of areas reserved for visitor shall also be reason for expulsion of the visitor from the ČEZ ARENA.

4. If any visitor of the ČEZ ARENA shall breach smoking prohibition and shall continue to smoke (except for dedicated areas) even after the request of the organizing and security, such person shall be escorted out of the ČEZ ARENA.

Section VII. Selling and Advertising in the ČEZ ARENA and FAN ZONE

1. Without the consent of the Event Organizer no business activities, distribution or sale of print advertising articles and materials shall be conducted inside the ČEZ ARENA or its surroundings or in the FAN ZONE during the course of the "2015 IIHF WM". Further, any advertising activities shall also be prohibited. In case of any such above said conduct the person in default of the above said prohibition shall be expelled from the ČEZ ARENA and its surroundings or the FAN ZONE: in case of a ticket holder, without refund of entry fees or compensation of any other costs. The Event Organizer hereby does not waive its right to take legal action against such conduct.

Section VIII. Organizer's Rights/Supervision

1. The right to perform the function of Event Organizer is also held by the organizing and security service, as well as the Czech Republic Police and Fire Department of the Moravian-Silesian Region.

Section IX. Liability for Damages

1. Entry into the ČEZ ARENA and movement inside the arena and FAN ZONE is always at the individual's risk. The owner of the ČEZ ARENA and the Event Organizer shall be liable only for health and material damages caused by intentional or negligent conduct by their employees or person in similar activities.
2. Injuries and damages shall be reported without any undue delay to the closest worker of the organizing and security service.
3. The Event Organizer shall be authorized to demand of any person who shall breach the above said prohibitions and limitations, indemnification of damages which shall be caused by prohibited acts, surrender of the object which caused the damage or defect: further, payment of fine according to the seriousness of breach of the set duties and above said damages.

Section X. Important Information

1. FIRST AID

- a) The Event Organizer shall provide first aid to visitors.
- b) Medical staff shall be visibly marked and dresses in uniform.
- c) The medical staff have their locations but also regularly walk amongst people. Their locations are illustrated in the information system ČEZ ARENA.
- d) In case of need of treatment, visitors are entitled to contact the medical staff directly or ask for help from the nearest worker of the organizing and security service.
- e) Visitors shall have with them their medical card II.

2. IMPORTANT TELEPHONE NUMBERS

- a) Information hotline 1188
- b) Emergency call 112

- c) Czech Republic Police 158
- d) Paramedics 155
- e) Fire department 150

Section XII. Effectivity and Validity

This Visitors' Rules and Regulations are valid from the date of issue and effective from 1st May 2015 to 14th May 2015.